

COVID-19 Workplace Specific Plan

Restaurant Name: NuYo Frozen Yogurt

Restaurant Address: 9213 Sierra College Blvd Suite 100, Roseville, CA 95661

Date this plan is implemented: 5/23/2020

Person in charge of implementing the plan: Kimberly Guyton

Placer County Health Department Contact

Public Health

Phone: 530-886-5310

Website: <https://www.placer.ca.gov/coronavirus>

Environmental Health

Phone: 530-745-2349

Website: <https://www.placer.ca.gov/3105/Environmental-Health>

Employee Training

- Initial training will be provided on the contents of this plan when the plan is first implemented.
- Refresher training will be provided when changes are made to the plan.
- All training will be documented.

Plan Review

Periodic review of the plan is required. This will be reviewed:

- Every two weeks

The plan will also be reviewed any time a COVID-19 case is confirmed among our employees or our customers.

High Risk Areas:

- Indoor Dining Area - Closed
- Outdoor Dining Area
- Restrooms
- Point of Sale Location
- Order Pick-up Area
- Kitchen
- Dishwashing Area
- Community Corner – Closed
- Yogurt Machines
- Topping Bar Area

List all control measures that will be put in place in the high risk areas identified above:

Indoor Dining Area:

1) Indoor dining area remains CLOSED. 2) All indoor tables and out non-removeable booth seating have signs on them stating "NO GUESTS PERMITTED AT THIS TABLE." 3) Seats and tables are sanitized with approved sanitizer. 4) If a guest is seen sitting at a closed table, they will be asked to move.

Outdoor Dining Area:

1) Outdoor seating only. 2) Tables outside have been moved to reduce seating capacity. 3) All tables have 8' distance between them. 4) Seats and tables are sanitized with approved sanitizer in between customer use. 4) Guests are not permitted to move tables.

Restrooms:

1) Signs are placed on restrooms doors stating "ONE CUSTOMER AT A TIME. PLEASE LOCK THE DOOR WHILE IN USE." 2) A sign has been placed 6' from the restroom doors stating "RESTROOM LINE STARTS HERE. PLEASE NO MORE THAN 2 PEOPLE IN LINE AT ANY TIME." and tape markings have been placed on the floor at 6' distances for 2 people.

Point of Sale:

1) A bottle of hand sanitizer is available for guests at the register counter. 2) All NuYo team members and customers are required to wear a mask at all times. 3) The credit card pin pad is used by customers with a gloved hand and wiped down with approved sanitizer every 30 minutes. 4) A shield has been installed and our topping shield has been extended. 5). Customers must place the lid on their yogurt or bag their own order if needed.

Order Pick Up Area:

1) Tape markings have been placed on the ground outside at 6' distances. 2) Signage has been placed out front stating "TO PICK UP YOUR ORDER, PLEASE CALL 916-788-0543." 3) Physical distancing poster has been posted. 4) A-Frame curbside service sign posted.

Kitchen and Dishwashing Area:

1) NuYo employees are required to wear a mask at all times because maintaining 6' physical distancing in the back of the house is difficult at times. 2) Staffing is reduced in the morning and early-evening when business is typically slower.

Yogurt Machine Area:

1) Use of hand sanitizer required to start. 2) Use of provided gloves required to build yogurt cup. 3) Machine handles are sanitized with approved sanitizer every 30 minutes.

Topping Bar Area:

1) Use of hand sanitizer required to start. 2) Use of provided gloves required to build yogurt cup. 3) Topping spoons are switched out as soon as the last set of spoons has completed the sanitizing process. 4) Sauce bottles are sanitized every 30 minutes and used with a glove. 5) Toppings are filled 60% to avoid spillage minimizing employee clean up in that area. 6) Children under 13 will not be allowed to stand near the topping area or build a yogurt.

Signage

Signs will be posted at the entrance and other highly visible locations in the facility to inform customers about recommendations for wearing face coverings and using appropriate physical distancing.

Measures will be taken to identify and isolate any employees who exhibit COVID-19 symptoms or test positive for COVID-19

- Employees will self-screen for COVID-19 symptoms and notify their supervisor if they have symptoms.
- Investigate any COVID-19 illness and determine if any work-related factors could have contributed to the infection.
- Identify close contacts of any infected employees to take steps to isolate infected employees and close contacts.
- Contact Placer County Public Health if any COVID-19 cases among staff or customers are identified.
- Other: Current phone numbers and emails of all employees are maintained on file.

Employee Training

Training Topics Will Include the Following:

- The contents of the workplace specific plan
- COVID-19 symptoms, vulnerable populations, and ways to prevent the spread of the virus.
 - <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- Self-screening at home, including temperature and symptom checks.
 - <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>
- The importance of not coming to work with a cough, fever, difficulty breathing, chills, muscle pain, headache, sore throat, recent loss of taste or smell, or if someone you live with is diagnosed with COVID-19.
- Seek medical attention if symptoms become severe, including persistent pain or pressure in the chest, confusion, or bluish lips or face.
- The importance of frequent handwashing (scrubbing with soap and water for 20 seconds), or using hand sanitizer with at least 60% ethanol or 70% isopropanol when there is no access to a handwashing station.
 - <https://www.cdc.gov/handwashing/hand-sanitizer-use.html>
- The importance of physical distancing, both at work and off work time.
- Proper use of face coverings, including:
 - Face coverings do not protect the wearer and are not personal protective equipment (PPE).
 - Face coverings can help protect people near the wearer, but do not replace the need for physical distancing and frequent handwashing.
 - Wash or sanitize hands before and after using or adjusting face coverings.
 - Avoid touching the eyes, nose, and mouth.
 - Face coverings should be washed after each shift.
- Information on employer or government-sponsored leave benefits the employee may be entitled to:
 - <https://www.dol.gov/agencies/whd/pandemic/ffcra-employee-paid-leave>
 - <https://www.labor.ca.gov/coronavirus2019/#chart>
 - Governor's Executive Order N-51-20:
<https://www.gov.ca.gov/wp-content/uploads/2020/04/4.16.20-EO-N-51-20.pdf>
 - Governor's Executive Order N-62-20:
<https://www.gov.ca.gov/wp-content/uploads/2020/05/5.6.20-EO-N-62-20-text.pdf>